

Welcome to the Cross-Agency Statewide Work First/JET Training (Part 2)





Speakers

- Jaye N. Shamsiddeen – Director, MRS
- Dorothy Quinn – MRS District Manager
- June Morse – MRS Consultant
- Bobi Rodriguez - DHS Representative

Moderator

- Joe Swanson, MRS Division Director





Training Objectives

- To provide the learner a brief background on MRS
- To gain an understanding of how MRS is working with deferred customers
- To provide examples and lessons learned from a pilot site



States with TANF Agreements

- Arkansas
- California
- Colorado
- Connecticut
- Illinois
- Kansas
- Maine
- Maryland
- Michigan
- New Hampshire
- New Jersey
- North Carolina
- Oregon
- Rhode Island
- Utah
- Vermont
- Virginia
- Washington



Work Action Network (WAN)

- Governor wants to revamp the State's welfare system
- Workgroup brought together under the leadership of DHS & DLEG Directors
- Partners, including Michigan Works!, developed a comprehensive set of recommendations to change Work First
 - Became new work program to be piloted
 - **Jobs, Education and Training (J.E.T.)**





Michigan Statistics

- Age 16-64---809,808 with a disability
- Of this figure 64.7% are unemployed (523,945)
- In FY06 MRS served 46,750 customers
- In FY06 8,289 customers were employed



What makes MRS important in this process?

- Long history of working with persons with disabilities
- Individualized programs
- Working with Master Degree Counselor's
- Collaboration with many partners



MRS Eligibility Criteria

- An existing physical or mental impairment
- The disability-related barriers pose a major problem to employment given the persons work history, education, abilities, and capabilities
- Require Vocational Rehabilitation services
- Can benefit from Vocational Rehabilitation services that will lead to employment



What Kinds of Services Does MRS Offer?

- Vocational Counseling skills that focus on vocational preparation, acceptance of disability, and personal empowerment
- Vocational evaluation and intervention



Services cont.

- Assistive and adaptive technology and resources
- Transferable Skills Analysis
- Career counseling and job seeking skills
- Contact with many specialized employment resources such as CRO's
- Job Placement and follow-up



Training

- Tutoring
- Job Coaching
- Apprenticeship
- Small Business
- On the Job Training (OJT)
- Postsecondary
- Michigan Career and Technical Institute



Michigan Career & Technical Institute



MCTI Facility and Family
Housing, Plainwell MI





Apprenticeship





Postsecondary





Individualized Plan for Employment (IPE)

- Labor Market Analysis
- A specific job goal and when the customer will reach it;
- Services to reach the job goal--including service providers, starting dates, and funding arrangements;
- How MRS and the customer measures progress towards their job goal



IPE cont.

- Services and benefits from other programs that will help the customer reach their job goal;
- MRS responsibilities;
- Customer responsibilities; and
- Approval signatures from the customer and the MRS counselor



Placement



Mock Interview with
Customer



Why do we need an agreement with DHS?

- Managed Workload
- Help MRS maintain services to those who are eligible
- Evaluate Process



Learners Packet

- Policy
- Procedures
- Forms



Consultation and Referral

Speakers:

June Morse, MRS Consultant

Bobi Rodriguez, DHS Policy Analyst

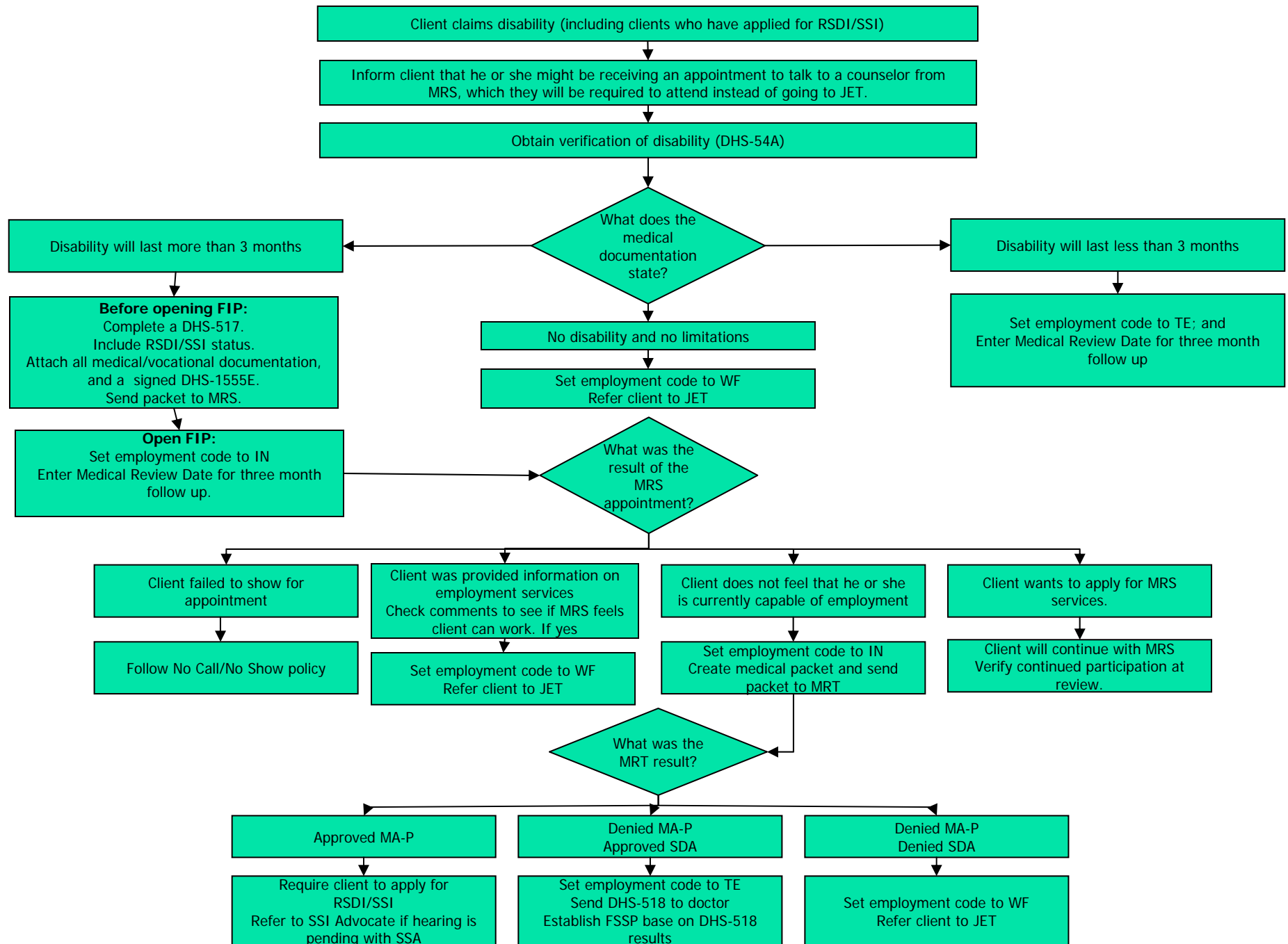


Working with Deferred Customers



Customers coded Incapacitated (IN)

FIP Disability Determination Flow Chart





Completing the Consultation Form

- DHS- 517 must accompany persons sent to MRS for consultation
- Requests for consultation only come from DHS

**JOBS, EDUCATION AND TRAINING (JET)
MRS REFERRAL FORM**

All information contained in this form must be completed and any available medical/vocational records attached. This form must accompany the customer or be sent to the JET/MRS counselor prior to scheduling an appointment.

IDENTIFYING INFORMATION

NAME			
DOB		SSN	

PARTNER IDENTIFICATION

DHS OFFICE			
MWA OFFICE			
EMPLOYEE NAME		PHONE	

REASON FOR REFERRAL

PROFESSED OR SUSPECTED DISABILITY (include available med/voc records)

OTHER RELATED BARRIERS LIKELY DUE TO DISABILITY (include available med/voc records)

APPLIED FOR SSA BENEFITS?	YES <input type="checkbox"/>	NO <input type="checkbox"/>		
IF YES, CURRENT STATUS	Pending <input type="checkbox"/>	Denied <input type="checkbox"/>	Appeal <input type="checkbox"/>	Allowed <input type="checkbox"/>

HAS THIS PERSON INDICATED AN INTEREST IN EMPLOYMENT?			
YES <input type="checkbox"/>	NO <input type="checkbox"/>	<i>(IF NO, THIS IS NOT AN APPROPRIATE REFERRAL FOR SERVICES)</i>	

WHAT CUSTOMER NEEDS HAVE YOU IDENTIFIED THAT REQUIRES A REFERRAL TO MRS?

MRS RESPONSE TO REFERRAL -	
Person did not appear for appointment scheduled	<input type="checkbox"/> (Date)
Person has been provided information about employment services	YES <input type="checkbox"/> NO <input type="checkbox"/>
Person does not feel they are employable	YES <input type="checkbox"/> NO <input type="checkbox"/>
Person wants to apply for MRS services	YES <input type="checkbox"/> NO <input type="checkbox"/>



Triage

- What is it?
- MRS Participation and role



Standardized Referral Process

- Referral Process and Form
- How to initiate the referral
- When are referrals appropriate
- How to identify referrals to MRS for services



Welcome

- Dorothy Quinn—MRS District Manager
 - Detroit Mack
 - Detroit Porter
 - Detroit Schools



A Conversation on JET



Detroit Porter
JET Pilot Site





A JET Pilot Story

- Partnerships
working with contractors





A Jet Pilot Story

- Triage
- Consultations—case profile



Sanctioning

- The decision to sanction a customer is with DHS and the MWA



A JET Pilot Story

- Detroit Highlights
- Best Practices



For More Information

- www.michigan.gov/mrs
- www.michigan.gov/jet



Thank you very much!!
